

Consumer Grievance Redressal Forum

FOR BSES YAMUNA POWER LIMITED

(Constituted under section 42 (5) of Indian Electricity Act. 2003)

Sub-Station Building BSES (YPL) Regd. Office Karkardooma,

Shahdara, Delhi-110032

Phone: 32978140 Fax: 22384886

E-mail: cgrfbyp@hotmai.com

SECY/CHN/01508NKS

C A No. Applied for
Complaint No. 237/2024

In the matter of:

Chander Sen Yadav

.....Complainant

VERSUS

BSES Yamuna Power Limited

.....Respondent

Quorum:

1. Mr. P. K. Singh (Chairman)
2. Mr. Nishat A. Alvi, Member (CRM)
3. Mr. P.K. Agrawal, Member (Legal)
4. Mr. S.R. Khan, Member (Technical)

Appearance:

1. Mr. Vinod Kumar, Counsel for the complainant
2. Ms. Ritu Gupta, Mr. R.S. Bisht, Ms. Seema Rawat, Ms. Chhavi Rani & Mr. Akshat Aggarwal On behalf of BYPL

ORDER

Date of Hearing: 13th August, 2024

Date of Order: 20th August, 2024

Order Pronounced By:- Mr. P.K. Agrawal Member (Legal)

1. The brief facts of the case giving rise to this grievance are that the complainant applied for a new electricity connection at premises No. R-11, Basement Shop No.-4, Ramesh Park, Laxmi Nagar, Delhi-110092 vide request no. 8006857883. The application of complainant was rejected by Opposite Party (OP) BYPL on the pretext of Connection Already Exist, Only two shops and two Meter Exists And Building height more than 15 meters.

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2. The respondent in reply briefly stated that the present complainant has been filed by complainant seeking for a new connection for shop no. 4 in the basement of premises no. R-11, Ramesh Park, Laxmi Nagar, Delhi-110092 vide requests no. 8006857883. The application of the new connection was rejected as there is no shop no. 4 in the basement and also due to the building height being greater than 15 meters. It is submitted that upon inspection and revisit of the subject premise, it was found that the subject building is constructed in form of Basement + Ground Floor+ 4 Floors over it. On basement and ground floor there are two shops on each floor whereas from first floor to fourth floor there is one unit on each floor. Thus there are in total eight units and the building in issue has eight electricity connections. As such no new electricity connection can be provided.

The details of said connections are as under:-

S. NO.	Registered Consumer	Meter No.	CA No.	Floor Wise
1	Chandersen Yadav	55439847	153958060	Basement/Shop 1
2	Diwakar Yadav	55442106	153965551	Basement/Shop 2
3	Anil Yadav	55439846	153958058	Ground Floor/Shop 1
4	Pawan Gosain	55442107	153965552	Ground Floor/Shop 2
5	Meera Singh	55447375	153977498	First Floor
6	Sunil Kumar Vishwakarma	55445858	153973492	Second Floor
7	Kamrun Nisha	55445859	154382953	Third Floor
8	Ayisha Falaq	35890535	154273344	Top Floor(4 th Floor)

Regarding applied portion the same does not exists at site. There are only two shops in the basement which are getting electricity through meter nos. 55439847 and 55442106 which are at serial no. 1 & 2 herein above.

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3. Rejoinder filed by the complainant refuted the contentions of the respondent as averred in their reply and submitted that the electricity connection vide CA No. 153958060 installed in his name and wants to get the new electricity connection at Shop No. 4 (same shop in which CA no. 153958060 is installed) in the basement of property bearing no. R-11, Ramesh Park, Laxmi Nagar, Delhi. Rejoinder further states that the complainant wants to surrender the connection bearing CA No. 153958060 and on the same day wants OP to install new electricity connection at the aforesaid subject property. Complainant stated that the entire building is already electrified since year 2022 and no requirement of Fire Safety Clearance Certificate/BCC.
4. A site visit report dated 29.04.2024 is placed on record by OP which shows that there only two shops exists in the basement of the premises in question and both the shops are energized with commercial meters. Site visit report further states that there is no shop no. 4 in the basement.
5. Heard both the parties and perused the record.
6. From the narration of facts and material placed before us we find that the premises where new connection is applied for by the complainant is having address R-11, Basement Shop No.-4, Ramesh Park, Laxmi Nagar, Delhi-110092. Against OP stated that meter already exists having CA No. 153958060 name of the complainant.
During the course of arguments, the complainant stated that he wants to incorporate Gali No. 2 in the billing address for some taxation registration purpose. In this regard, OP states that there is no Gali no. 2 mentioned in any of the documents given by the complainant in support of his claim. Thus, the application of the complainant for new connection stands rejected.

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7. In view of the above, we are of considered opinion that the shop where the complainant wants new connection is already energized with electricity connection having CA No. 153958060; therefore, we don't find any substance in the complaint of the complainant.
8. Therefore, the complaint of the complainant stands dismissed.

ORDER

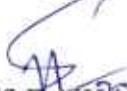
Complaint is dismissed as not maintainable. File be consigned to Record Room.

No order as to any compensation/cost.

Both the parties should be informed accordingly. Proceedings closed.


(NISHAT A ALVI)
MEMBER (CRM)


(P.K. AGRAWAL)
MEMBER (LEGAL)


(S.R. KHAN)
MEMBER (TECH.)


(P.K. SINGH)
CHAIRMAN